



DE FOMENTO DE MEDIO AMBIENTE  
MINISTERIO MINISTERIO

DE OBRAS PÚBLICAS  
Y EXPERIMENTACIÓN  
CENTRO DE ESTUDIOS  
**CEDEX**

**SEMIDE**  
**EMWIS**

# Co-ordination Seminar of the NATIONAL FOCAL POINTS

## NFP Good Practices

Users' needs, on-line questionnaires.

Agreement with content providers

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## On-line questionnaire to know the needs of EMWIS NFP users

### 1. User's profile

- ☐ Student
- ☐ Professor
- ☐ Researcher
- ☐ Professional-Enterprise
- ☐ Professional-Administration
- ☐ Others

## On-line questionnaire to know the needs of EMWIS NFP users

### 2. Geographical origin

- EMWIS active countries: Morocco, Jordan, Spain, etc.
- Other Mediterranean countries
- Other European countries
- Latin America
- Asia
- Other countries

## On-line questionnaire to know the needs of EMWIS NFP users

3. How many times have you accessed *Jordanian* NFP website?

- ☐ Every day
- ☐ Every week
- ☐ Several days a week
- ☐ Every fifteen days
- ☐ Monthly
- ☐ Rarely
- ☐ Never

## On-line questionnaire to know the needs of EMWIS NFP users

4. According to the topics of our website, which information is the most useful to you?

- ☐ Institutions
- ☐ Documentation
- ☐ Training
- ☐ Research
- ☐ Data administration
- ☐ Others: please specify

## On-line questionnaire to know the needs of EMWIS NFP users

5. In the Documentation, which are the contents that you find the most interesting?
- ☐ News
  - ☐ Documents
  - ☐ Legislation
  - ☐ Reviews - periodicals
  - ☐ Water on the Internet, bulletin
  - ☐ The events

## On-line questionnaire to know the needs of EMWIS NFP users

6. According to you, which section should we develop with new contents?
- ☐ Institutions
  - ☐ Documentation
  - ☐ Training
  - ☐ Research
  - ☐ Data
  - ☐ Others: please specify

## On-line questionnaire to know the needs of EMWIS NFP users

7. Please indicate, which type of content should we include in our website?
8. How do you evaluate the monthly *national bulletin of the website (or EMWIS Flash)* ?
  - ☐ Very satisfactory
  - ☐ Satisfactory
  - ☐ Not very satisfactory
  - ☐ Not satisfactory at all



## On-line questionnaire to know the needs of EMWIS NFP users

9. Would you like to receive the monthly bulletin  
by electronic mail?

☐ Yes ☐ No

10. Have you some comments (positive or  
negative) on the monthly bulletin?

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## On-line questionnaire to know the needs of EMWIS NFP users

11. Are monographs developed by the NFP team on specific topics of the water sector useful to you?

☐ Yes    ☐ No

Comments \_\_\_\_\_

12. Are you interested in receiving information on the technological innovations in the water sector?

☐ Yes    ☐ No

## On-line questionnaire to know the needs of EMWIS NFP users

13. Have you used the electronic mail of our website for consultations or making proposals to us?

☐ Yes      ☐ No

14. If so, the response time was:

☐ Quick

☐ Satisfactory

☐ Very slow

☐ I never had any answer

## On-line questionnaire to know the needs of EMWIS NFP users

15. Was the information provided in the reply by electronic mail useful to you?

☐ Yes ☐ No

☐ Comments

16. In a general way, how do you evaluate the services offered by the NFP website?

☐ Very satisfactory

☐ Satisfactory

☐ Not very satisfactory

☐ Not satisfactory at all

## On-line questionnaire to know the needs of EMWIS NFP users

17. Can you make any suggestion to us for improving the website and its content

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18. How have you known about EMWIS/website:

- ☐ During a seminar
- ☐ By way of the monthly information bulletin  
(Flash)
- ☐ Recommendation from a friend
- ☐ An Internet search engine (google, etc.)
- ☐ Link from a website, which one: \_\_\_\_\_

## On-line questionnaire to know the needs of EMWIS NFP users Example

- ◆ Examples of on-line surveys:  
<http://www.surveymonkey.com>
- ◆ Demonstration related to the statistical  
processing of surveys

## Agreement with contents providers

### Case of press media

#### CONTRACT FOR PROVISION OF SERVICES

#### PRESS NEWS

Name and organisation of the company « *MY NEWS ON LINE* »

Official representative

NFP name and representative

Subject of the contract: *dissemination of recent information published by the various media of the country. (example Spanish NFP)*

## Contract for provision of Services

### Press News

*MYNEWS* offers:

A documentary data base « My news on line » that can be accessed on the web

[www.mynewsonline.com](http://www.mynewsonline.com) with a login and a personal password, where you can find current information in the basket of the day

This basket service is charged even if we do not take back any news



Services provided by « My NEWS » are:

1.- Follow-up of the information ( media, topics selected by the subscriber, thanks to a login and password)

2.-Consultation of the data base « My NEWS on line».  
The subscriber can:

- Receive this information by e-mail
- Consult the website of My NEWS to find the information selected in his-her basket.

## Contract for Provision of Services Press News My NEWS

Use of information by the subscriber (HISPAGUA)

- Creation of our own data base fed by My News
- Publication of the news on the Internet

Pricing is based on:

- News displayed by the service operator (CEDEX)
- News published on the website and accessed by the user of HISPAGUA

## Contract for Provision of Services Press News My NEWS

### Control of My NEWS on the news

The news have a control label and the specific code of HISPAGUA

### Annual Budget

Annual subscription fee

Additional services

Service operators consumption

Internet user consumption

## Contract for copyright transfer

- This template is mainly related to the dissemination / provision of third parties publications (e.g. studies, reports)
- Online publishing/provision of technical and scientific documents produced third parties
- Available online on EMWIS site (Prepared as a technical assistance during EMWIS Phase I)
- [http://www.emwis.org/documents/html/5th\\_c\\_c\\_\\_'05.htm#Preparatory\\_Documents](http://www.emwis.org/documents/html/5th_c_c__'05.htm#Preparatory_Documents)

## Example of agreement with international organisations

- EMWIS with the Med Network of Basin Organisations, Med Water Institute, SMAP Monitoring Unit:

- English:

<http://www.emwis.org/agreements/agreements.htm>

- French

<http://www.semide.org/Accords/accords.htm>